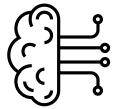


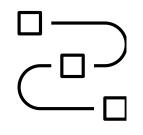
Beverage Distribution Center, Inc. Automates Accounts Payable

Lessons learned for any Automation





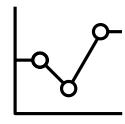
Scott Azzolina | VP Channel Sales, Miria New York | June 6, 2019

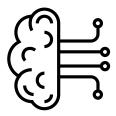


Automation 2019









Agenda

Automation and A/P

About BDCI

The Challenge

Evaluating Solutions

Choosing Miria and IBM

The Solution Implemented

Results

Lessons Learned

Future Automation Initiatives

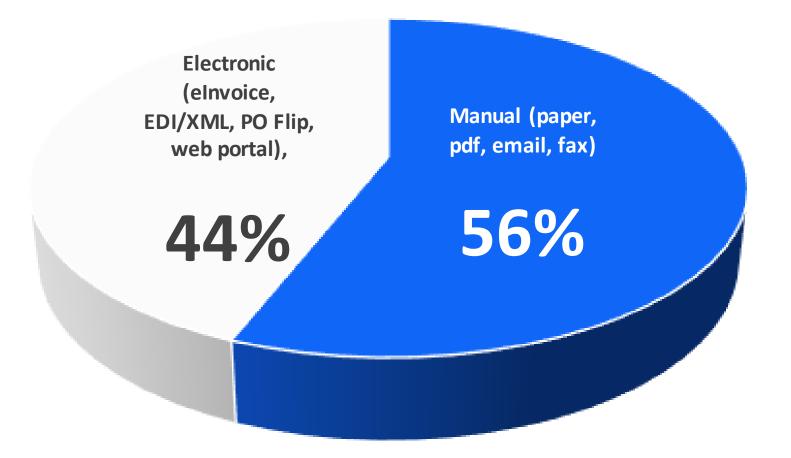






Majority of Enterprises Still Processing A/P via Paper

Paper vs Electronic





Source: Aberdeen

Impact of Automation on A/P

	INDUSTRY AVERAGE	BEST IN CLASS AUTOMATION
Cost to process an invoice	\$19	< \$2
# of invoices per processor	1,500	4,000+
Time to receive, approve, schedule and pay an invoice	10 days	3 days
# of invoices received via paper	80%	33%
Invoice processing error rate	6%	1%
Invoices received with errors	14%	7%

Source: Aberdeen



Top Pressures Driving A/P Improvements

Lack of visibility into invoices & A/P documents					
Corporate directives to lower costs					
Difficulty finding or managing paper-based documents					39%
Inability to effectively manage cash according to business needs			19%		
Risk of payment related fraud		139	/0		
Difficulty handling high amounts of supplier inquiries		12%	0		
	0% 10	9% 2	20% 3	30%	40%

Source: Aberdeen



%

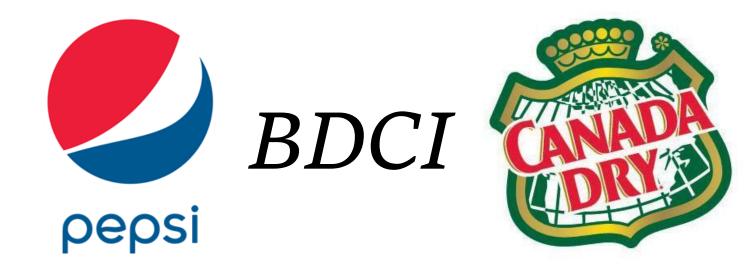
50%



About BDCI

Beverage Distribution Center, Inc.

- Soft drink distributor in New Jersey
- Administrative and warehouse services for soft drink companies
- A subsidiary of Honickman Affiliates, Ltd.
- Customer since 2017







BDCI Challenges

- A/P processing inefficient, manual effort
- Adversely impacting A/P and suppliers
- Lack of accountability
- Difficulty in supporting stringent sales tax audits
 - Often must produce actual invoices dating 3-5 years

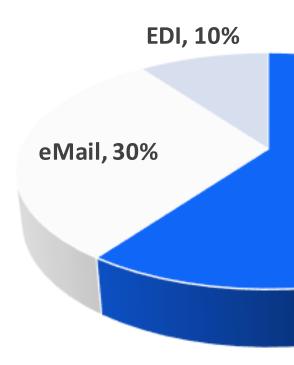
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BDCI by the Numbers

- 30 office locations processing 15,000 invoices/month generated by over 3,000 suppliers
- Takes 10 days to process and approve a single invoice
- Expend over 200 man-hours per week inputting and correcting A/P data

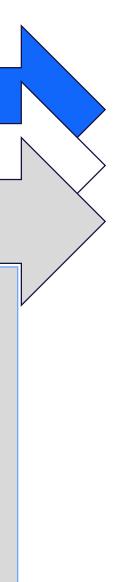




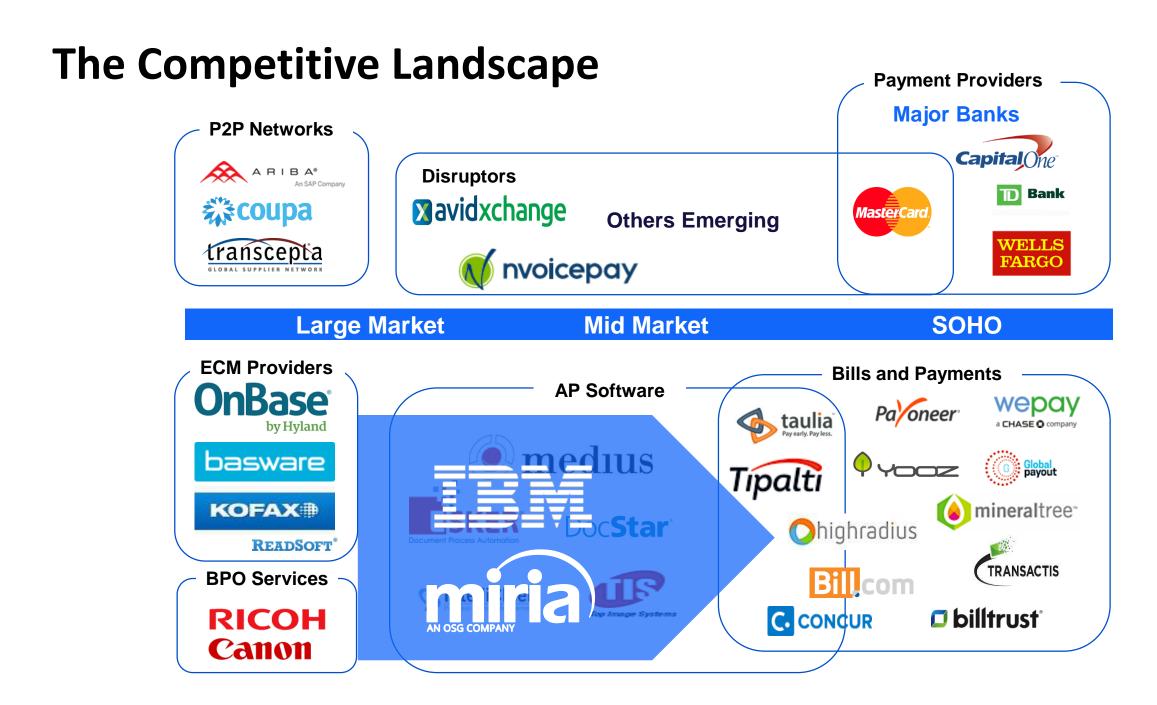


Evaluating Automation Solutions

OBJECTIVES								
 Begin capturing images 	CRITERIA							
of A/P invoices		PROCESS						
 Retain the data for an extended period of time Review and approve invoices electronically 	 Product Capabilities Cost Security 	 Identified automation solutions through: Internet Infor Internal IT 						
		 Narrowed field and viewed demonstrations 						







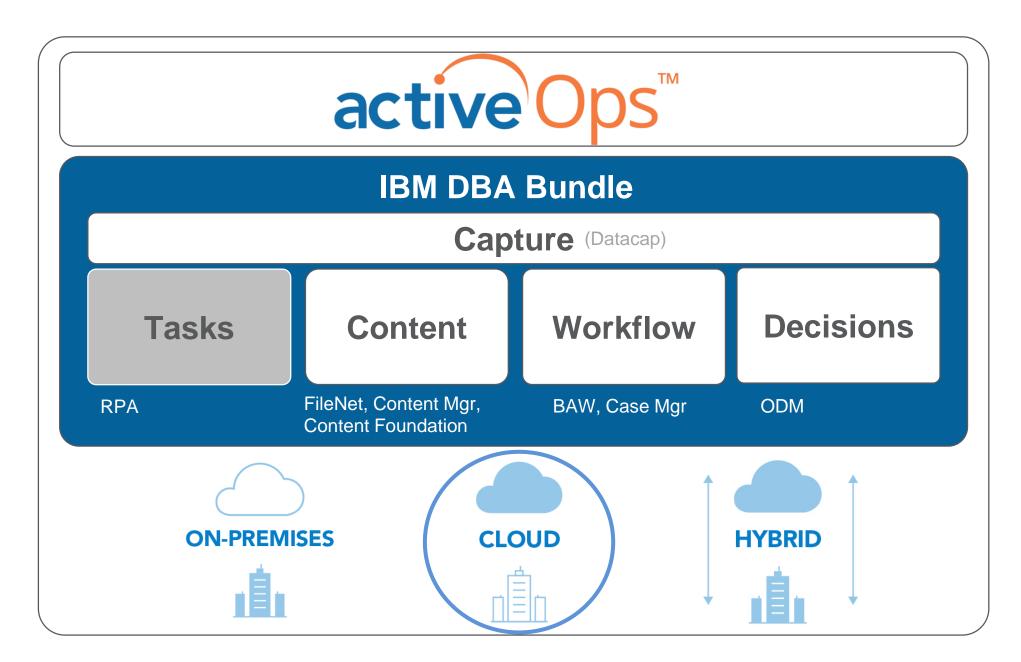


Choosing Miria and IBM

- Recognized experts in automation
- Robust functionality (e.g. document capture, matching, extraction)
- Flexible solution (a la carte modules, e.g. expenses, use tax, etc.)
- Compelling case for ROI
- Strong customer references



The Solution Platform Implemented



(10) Full Functionality Users



(70) Limited Functionality Users





Automating AP within BDCI: How it Works





Active AP Processing Queue

S Active AP	ې s	earch											🚨 Miria Support	t Help L	_ogout
▲ Active Pay	Process	ing													
🔼 My Work Inbox (o)	Invoice:			Туре:	- None - 🗸	Invoice Date:	From) 🗰 Ta	p			Advanced Filter	Filter	
✓ Indexing	<u>Type</u>	Sub-type	Invoice Date	Due Date	Vendor Name			Invoice		Gross Amount	<u>Buyer</u>	Routing Code	Company Code	Doc Seq ID	
▲ Processing	Non-PO	Invoice	7/31/18	8/30/18											
	Non-PO	Invoice	10/8/18	11/7/18											
Processing (30)	Non-PO	Invoice	4/8/19	4/8/19											
Bulk Upload Review (1)	Non-PO	Invoice	4/24/19	4/24/19											
Check Req Review (0)	Non-PO	Invoice	4/4/19	5/4/19											
	Non-PO	Invoice	5/15/19	5/15/19											
Pcard Review (0)	Non-PO	Invoice	5/15/19	5/15/19											
PO Unmatch Review (188)	Non-PO	Invoice	5/20/19	5/20/19											
✓ Review	Non-PO	Invoice	5/20/19	5/20/19											
	Non-PO	Invoice	5/24/19	5/24/19											
 Exceptions 	Non-PO	Invoice	5/14/19	5/24/19											
✓ Create New	Non-PO	Invoice	5/25/19	5/25/19											
	Non-PO	Invoice	5/27/19	5/27/19											
✓ Posting	Non-PO	Invoice	5/28/19	5/28/19											
	Non-PO	Invoice	5/24/19	6/3/19											
Search	Non-PO	Invoice	5/15/19	6/14/19											
	Non-PO	Invoice	6/1/19	6/16/19											
Invoice:	Non-PO	Invoice	5/20/19	6/19/19							1				
PO Number:	Non-PO	Invoice	5/20/19	6/19/19											
	Non-PO	Invoice	5/22/19	6/21/19											
Vendor ID:	Results 1 - 20	of 30													
Search															



Processing an Invoice in Active AP

Task	Miria AP – Virtual - Viewer	
Status Workflow Completed Submitter	20181002.000137.01 ×	
Task Notes (80 characters)	▲ 📾 📇 🗔 🔍 🔍 🖳 🗭 🏚 🔁 🕀 💌 🕐 💌 🕐 💽 🛉 🔹 1/1 😤 重	
Previous Comments		
Invoice \$ 27		
Type PO Sub-type Invoice Invoice Invoice Date Due Date Company Code*	PEPSICO PEPSICO PEPSICO Payment Information	
🔺 Invoice Details	Payment Information Bentiance must reference this number:	
Vendor Name PEPSICO Address Type* Gross Amount Sales Tax Payment Type Sales Tax Payment Term Tax Basis Hold Payment Separate Payment Shipping Amount Short Pay Reason Check Message	Remit to: Remit to: Payment in 30 Days Payment in 30 Days Number Customer Customer PO Order Shipping Conditions	Date
▲ Vendor Details		
DBA Tax Category Remit Address 1 Primary Phone Remit Address 2 Remit State	Shipment Information Requested Ship Date Delivery Plant Delivery Net Weight Gross product Weight	
Remit City Remit Zip Code Tax Detail	Invoice Details Allowance /Surcharge	
	Item GTIN/Alt. Material Pack Size Description Quantity Unit Rate Per 0100	Value
- GL Distributions	Total Net Value	
Source Information	Net Invoice Amount]
Scan DateScan TypeMailroom AP EmailDoc Seq IDScan SourceScannedSubmitter EmailMAILROOM@Batch NumberScan SiteScanned ByDatacapAdmin@miria-aScan Amount		viewon



BDCI Results of Automation

- Complete, on-demand visibility of all invoices
 - Allows accountants, operations, & A/P processors the ability to see invoices on-line, without having to ask for help
 - Now able to find all invoices requested by sales tax auditors
- Streamlined A/P processes of multiple operating companies and personnel
- Accountability know where each invoice is in the process
- Improved supplier communications
- Tangible savings in time and money

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"Active Ops has been a quantum leap for our organization into the electronic processing of accounts payable.

It has also provided BDCI with a view to the future for automated applications of other critical business processes."

John Insley, BDCI



Key Lessons Learned



It pays to work with a proven, tested leader within the automation space



Be willing to adapt your business processes for the betterment of automation



Automation doesn't replace the human element, rather enhances it



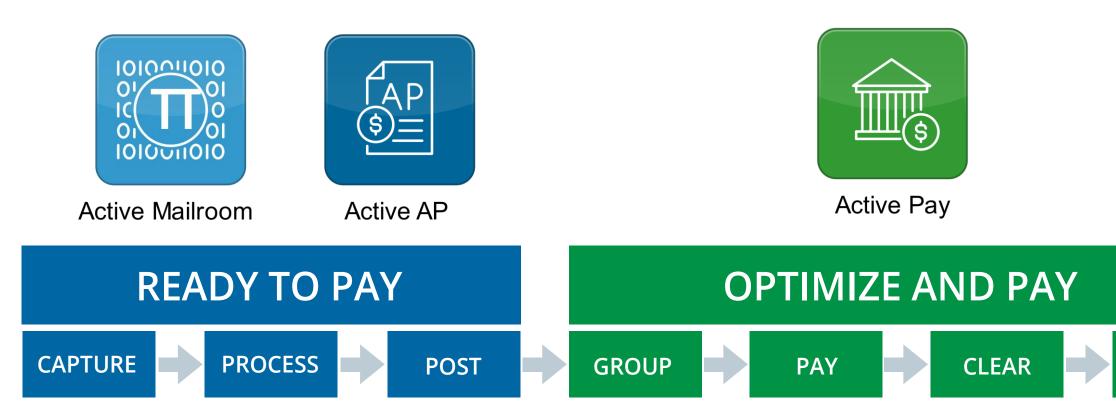
Once you get a taste of automation done right, you crave more



? Sessons learned



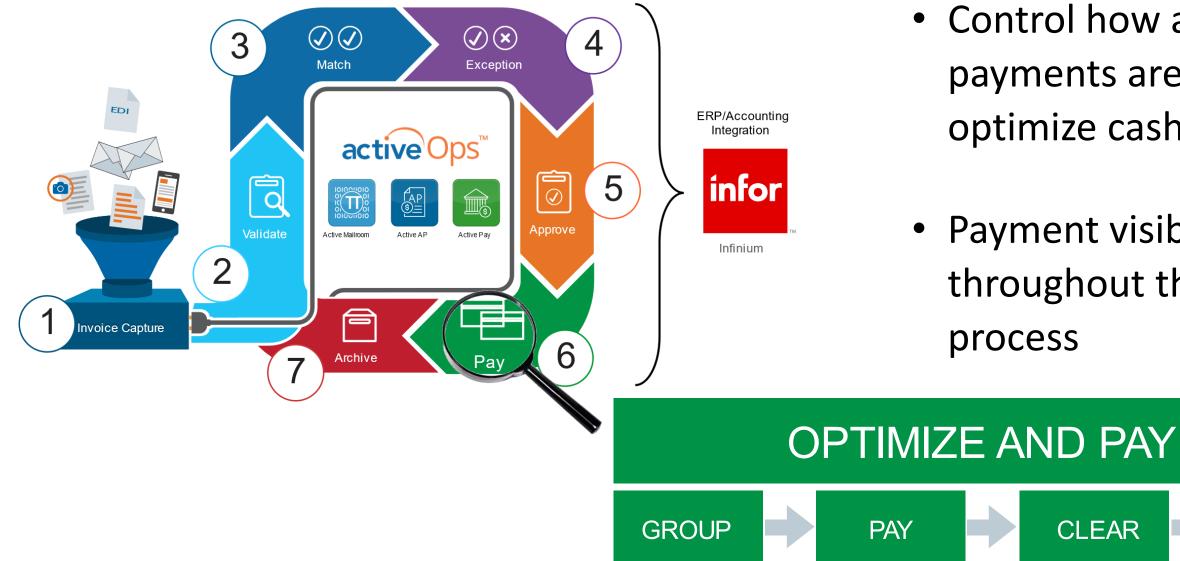
Future Automation Project: BDCI Payments & Optimization (1 of 2)







Future Automation Project: BDCI Payments & Optimization (2 of 2)



- Control how and when payments are made to optimize cash flow
- Payment visibility throughout the entire process

CLEAR

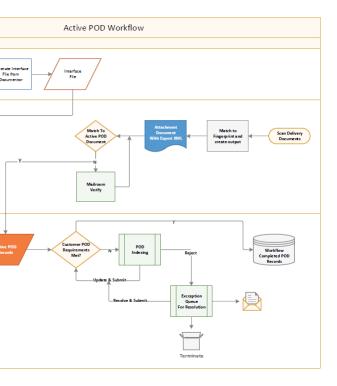




Future Automation Project: BDCI Proof of Delivery

- Process ~3,000 deliveries/day (~720K/yr)
- Challenged with accuracy, completeness and timeliness of Proof of Delivery
- Impacts A/R as well as customer service
 - Process includes paper and electronic documents from both supplier and customer
 - A/R dependent upon each driver to provide organized, accurate and complete POD documents for all deliveries at end of day
 - A/R must manually match POD documents to each driver's route list, as well as handle exceptions (e.g. missing or incomplete docs)
 - Customer inquiries into POD/Invoices delayed due to inefficient process
 - Must manually pick files, copy files and send to customer







Future Automation Project: Leveraging Al

• Identifying trends, anomalies and opportunities through intelligence

This invoice is 50% higher than any other you've received from this supplier.

Do you want to take a closer look?

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You can wait another 12 days before you submit this payment without penalty.

Do you want to do this?

by ACH, you can save \$55,000 in costs.

Would you like me to schedule it now?



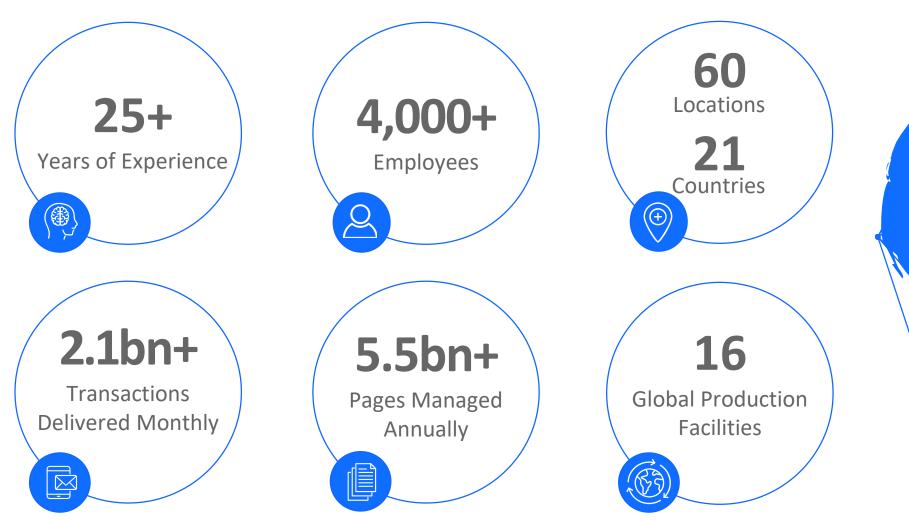
BM Watson[™]

If you pay this batch check processing



OSG BY THE NUMBERS

With transaction numbers in the billions, our knowledge and experience deliver results











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