

Customer Snapshot



About Comerica

Comerica Incorporated is a financial services company strategically aligned by three business segments: The Business Bank, The Retail Bank, and Wealth Management.

- Among the 25 largest U.S. financial holding companies
- Headquarters in Dallas, Texas, USA
- \$73 Billion in total assets
- 8,190 employees
- No. 3 prepaid card issuer
- 435 U.S. banking centers
- Locations include Texas, Arizona, California, Florida and Michigan, with select businesses operating in several other states, as well as in Canada and Mexico.

A Miria customer since 2014

comerica.com



Top Challenges

- Inefficient, manual accounts payable process
- Lack of visibility into invoices and AP documents
- Lack of accountability
- Difficulty in handling supplier inquiries
- Risk of payment-related fraud
- Corporate directive to lower costs

Solution

- Miria's automated accounts payable solution (ActiveOps) along with IBM's foundational Digital Business Automation products



- Active AP (payment automation)
- Use Tax Management
- Document Workflow
- Advanced Search
- IBM Navigator



- FileNet
- Business Automation Workflow
- Operations Decision Manager

Deployment

- Comerica's environment is on-premise, pricing is user-based and they're currently processing 200,000 invoices per year

On-premise



Price per user



Invoices per year

