

Customer Snapshot



About DHL

DHL International GmbH is an American-founded German company which is now the international courier, parcel, and express mail division of the German logistics company Deutsche Post DHL.

Deutsche Post DHL is the world's largest logistics company, particularly in sea and air mail.

- \$68 Billion in annual revenues
- 380,000 employees
- Customers in over 220 countries
- 1.5 Billion parcels delivered each year
- HQ in Bonn, Germany
- Founded 1969 in San Francisco, California, USA

A Miria customer since 2018

[dhl.com](https://www.dhl.com)

Top Challenges

- Lack of accountability
- Difficulty in handling supplier inquiries
- Risk of payment-related fraud
- Corporate directive to lower costs

Solution

- Miria's automated accounts payable solution (ActiveOps) along with IBM's foundational Digital Business Automation products



- Active AP (payment automation)
- Document Workflow
- Advanced Search
- IBM Navigator



- FileNet
- Business Automation Workflow
- Operations Decision Manager

Deployment

- DHL's environment is cloud-based, pricing is transaction-based and they're currently processing 100,000 invoices per year

Cloud



Price per transaction



Invoices per year

100K